

How to use and configure GlobalProtect (Android and Chromebook)

Client Download and Install

1. Open the **GlobalProtect** app. If it is not currently on your device, install it from the Play Store
 - a. Link: <https://play.google.com/store/apps/details?id=com.paloaltonetworks.globalprotect>
2. Once downloaded and installed, open the app and allow the setup to complete.
 - a. The app will ask to install a VPN Profile, allow this to be set up and completed.
3. When prompted for a portal address, enter **globalprotect.astate.edu**
4. In the app, tap **Connect**

Connecting

1. Open the **GlobalProtect** app from the app tray and tap **Connect**
 1. If prompted for a portal enter **globalprotect.astate.edu**
2. You will be prompted for your login information, make sure to enter your full ASTATE email address. For example: **User@astate.edu**
3. Enter your password and tap **Sign In**, you will then be prompted for a one-time password using your chosen Method
4. Once connected the app will show a green checkmark and state **Connected**