Q. I can get into Live Text, but I can't find my class.

A. If you can get into Live Text, but you can't find your class, please review the following:

1. Log into Live Text and clicking on "my account" in the upper right hand corner of your screen. Under "Member Information" make sure that your birth date is entered correctly. Under "School Information" make sure your ASU email address, and your ASU ID have been entered correctly? This information must match what is in the ASU system. If these fields in the ASU system do not match what you have in Live Text, you will not be able to see your classes.

2. Did you have an account from another university? If you had an *active* Live Text account from another university you must change your account to Arkansas State University – Main Campus before you can see your ASU-Jonesboro classes. For detailed instructions, visit the appropriate link on the Live Text Support webpage.

If you are still unable to see your classes you can email LiveTextSupport@astate.edu for assistance.