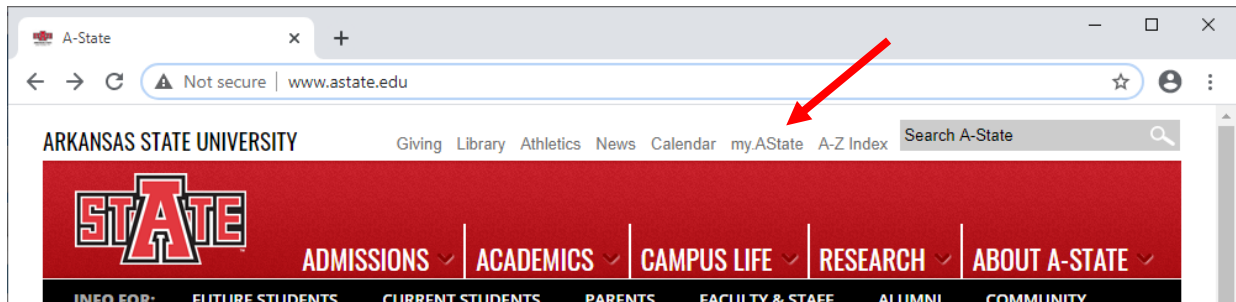


# How do I find/pay my account balance?

## A-State online

- **Currently enrolled students**

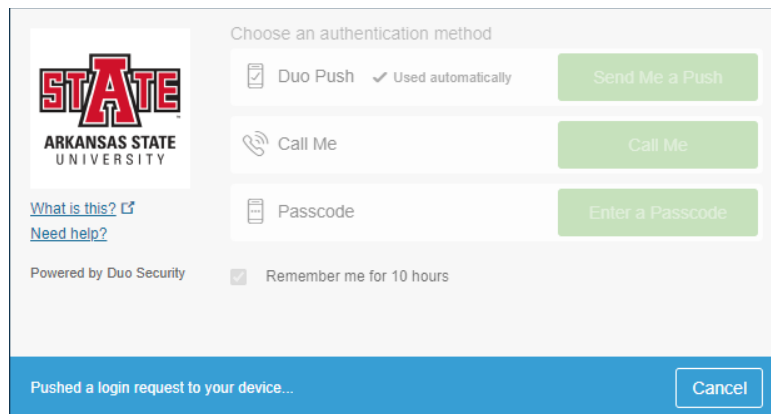
- Go to the A-State website- [www.astate.edu](http://www.astate.edu) and click my.AState



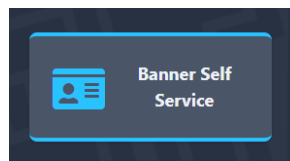
- Login using your student email and password



- Confirm your login attempt with the Duo Mobile App



- Click the banner self-service button



- Login with your student ID and 6 digit pin



## Arkansas State University

Please enter your User Identification Number (ID) and your Personal Identification Number (PIN). When finished, select Login

User ID:

PIN:

[Click Here for Help with Login?](#)

**[Forgot your ID and/or PIN? Click Here](#)**

- Once logged in; Click Student, Student records, and Account Summary by Term

Note: Here you will find your account balance. Balance will be broken down by terms using roman numerals “I” for first term or “II” for second term.

- From here you can pay by scrolling to the bottom of the page and clicking “Credit Card Payment”

[ [Overall Financial Aid Status](#) | [Financial Aid Award Information Menu](#) | [Credit Card Payment](#) | [Payment Plan](#) ]



- On the next screen select “myBill”
- Once the myBill page loads, click the green make payment button and follow prompts to submit payment.

**Make Payment**

Note: A fee will be assessed when paying with a credit or debit card. No charge for paying online with a web-check/electronic check.

- **Alumni and others**

- Go to the A-State website- [www.astate.edu](http://www.astate.edu)
- Click A-Z index, then self-service banner
- Select Student, Student records, and Account summary by term
- Scroll to the bottom and select credit card payment
- On the next screen select “myBill”
- Click the green “Make Payment” button and follow prompts to submit payment.

Note: A fee will be assessed when paying with a credit or debit card. No charge for paying online with a web-check/electronic check.

## Important Payment Information

- Payment is due in full on or by the payment deadline for AState online students.
- AState online students “can” split the payment for Term I and Term II.
- Payment deadline for AState online students is always the Friday before classes start.
- AState online student are not permitted to setup installment plans.

AState online refund chart for dropping courses.

Drop Refund Rate	15 Week Courses	7 Week Courses	5 Week Courses
100%	1st-5th day of class	1st-2nd day of class	1st-2nd day of class
75%	6th-10th day of class	3rd-4th day of class	3rd-4th day of class